



Swiss Bachelor in **Media Engineering:** how to fit the business needs?

Jean-Marc Seydoux

Menu

Context

Tools

Project phases

Outcomes (some)

Observations



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Context #1

1972 

Antonio Abbondio

Main competencies:

- Print technologies (engineering)
- Management
- Communication

Context #2

1995 **coment⁺** Media engineering

Main competencies:

- ICT (engineering)
- Management
- Communication

Context #3

2015 **coment⁺** Media engineering

Are we still doing it right?



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Origin of tools

Model developed by X. Realini (xri@bluewin.ch)

Based on Applied Science Universities development work
(1995-2016)

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Tools

1

Professional field

2

Competency profile

3

Study program profile

4

Training program

5

Teaching

6

Ressources

7

Costs



Tool #1

Professional field



Activity sectors



Companies profile



Function types

Tool #2

Competency profile



Competencies domains



Macro competencies



Specific competencies

Tool #3

Study program profile



Field study type



Qualification objectives



Orientations / options

Tool #4

Training program



Program concept



Modular organization



Module description

Tool #5

Teaching



Descriptions



Evaluation



Pedagogical support

Tool #6

Ressources



Human



Financial



Material

Tool #7

Costs



Per program



Per module



Per students

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Phase I

Team

- 3 persons (2 in-house and 1 consultant)

Goals

- Instruments 1 to 3
Documentation analysis
Team of business actors

Duration

6 months



Phase II

Team

- 6 persons (5 in-house and 1 consultant)

Goal

- Instrument 4

Duration

3 months



Phase III

Team

- 3 groups, 18 persons (Teachers)

Goal

- Instrument 5
pedagogical objectives,
pedagogic approaches

Duration

4 months



Phase IV

Team

- All teachers, individually

Goal

- Instrument 5
Syllabus - details

Duration

6 months



Phase V

Team

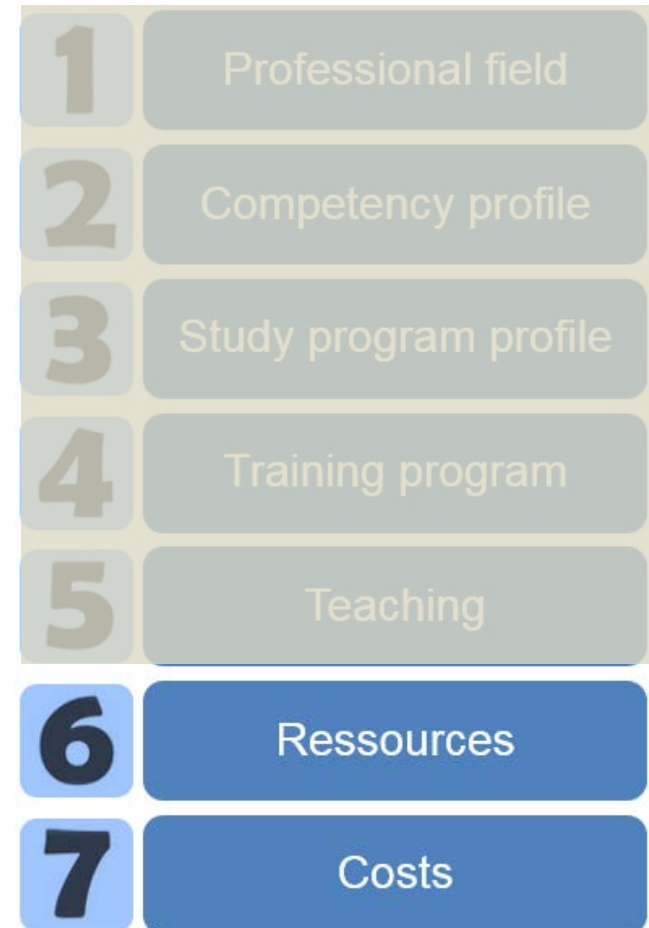
- Management

Goals

- Instrument 6 & 7

Duration

3 months



Phase VI

Team

- All

Goal

- Production

Duration

Ongoing

1

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Macro competencies

1. Communication needs analysis
2. Conception of a media product
3. Realization of a media product
4. Evaluation of a media product
5. Professional communication
6. Management of a media project
7. Management of the suppliers
8. Watch and advanced practices
9. Initiative et creativity
10. Reflexivity and development



Communication needs analysis

Macro competency #1

Analyze the communication needs of a customer and translate them into a media project

1. Analyze the communication needs of a customer and translate them into a media project
2. Analyze the business of a company related to need analysis
3. Analyze the behavior and the needs of the target audience and user of a media product
4. Analyze the communication needs of a prospect or customer



Conception of a media product

Macro competency #2

Elaborate the concept of a media product meeting the customer needs

1. Elaborate a digital communication strategy
2. Elaborate the communication concept of a media product
3. Elaborate the functional specifications of a media product
4. Propose the first concrete realization elements to the customer



Realization of a media product

Macro competency #3

Ensure the development (design, content and technology) of a media product

1. Identify and evaluate technology solutions
2. Realize the architecture of the media product and deploy technological solutions
3. Realize the front end part of the media product in relation with the services and the backend
4. Produce, collect, transform and integrate data and editorial contents
5. Identify and experiment emergent technology solutions



Evaluation of a media product

Macro competency #4

Measure the performance of a media product and ensure its continuous improvement

1. Measure and evaluate the quality and the performance of a media product
2. Propose and implement performance improvement



Professional communication

Macro competency #5

Communicate and negotiate with all the stakeholders

1. Communicate and negotiate with prospects and customers
2. Communicate and negotiate with company's managers
3. Communicate and negotiate with internal and external suppliers



Management of a media project

Macro competency #6

Manage of project of development of a media product

1. Organize and plan media product development
2. Pilot with agility the development of a media product
3. Manage budget and costs of the development of a media product



Management of the suppliers

Macro competency #7

Manage the contributions of internal and external suppliers

1. Identify and select internal or external suppliers
2. Organizer and manage subcontractors activities
3. Ensure validation, diffusion and promotion of the media product



Watch and advanced practices

Macro competency #8

Identify and transpose advanced digital practices

1. Set up and realize a strategical watch
2. Identify and transpose advanced practices



Initiative et creativity

Macro competency #9

Take a proactive and reactive posture of initiative focused on solutions

1. Take a posture of initiative focused on solution
2. Take a curiosity and creativity posture



Reflexivity and development

Macro competency #10

Take a critical et reflexive posture focused on continuous learning

1. Take a critical et reflexive posture
2. Evaluate and improve its profile of professional



Program

Modular organization

	Semestre 1	Semestre 2	Semestre 3	Semestre 4	Semestre 5	Semestre 6
Engineering	[4+4] ²⁴ Bases scientifiques et techniques 1 I11	[4+4] Bases scientifiques et techniques 2 I21	[4+4] Expérience utilisateur I31	[4+4] Interactions et interfaces utilisateur I41		
	[4+4] Technologie des médias I12	[4] Méthodologie et modélisation I22	[6] Interopérabilité et Infrastructure I32	[4] Développement de produit media I42	[6] Développement front-end Orienté services I51	[6] Technologies émergentes I61
Comm/Mark	[4] Marketing Bases théoriques et pratiques MC11	[4] Analyse de marché et stratégie marketing MC21	[4] Digital marketing Stratégies de contenu MC31	[3] Analyse de besoin et concept media MC41	[4] Evaluation de produit media MC51	[4] Evaluation de processus media MC61
	[4] Communication Bases théoriques et Pratiques MC12	[4] Communication Professionnelle MC22	[4] Communication Institutionnelle MC32	[3] Conception de produit Media MC42	[6+2] Projet d'intégration MC52	
Mgmt	[3] Management Bases théoriques et Pratiques M11	[3] Management Bases théoriques et Pratiques M21	[3] Management de projet M31	[3] Modèles d'affaires, économie des médias M41	[4] Management de produit média M51	[4] Management de la qualité M61
Profess. culture		[3] Histoire des médias A21	[3] Sociologie des médias A31	[3] Droit et éthique des médias A41		
		[4] Métier des médias A22	[2] Veille sociétale et technologique 1 A32	[2] Veille sociétale et Technologique 2 A42	[6] Stage professionnel A51	[2] Profil professionnel A61
Profess.	[3] Sciences techniques Arts et communication			[4] Projet d'articulation	[4] Méthodologie de recherche	[12] Travail de Bachelor



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Status

June 2016

- Finalizing phase IV

Target

- Opening in 2017 – 2018



Opportunities and difficulties

Opportunities

- Re-enforce interactions between teaching and between teachers
- Implement new pedagogical approaches
- Refocus on the business needs
- Study field promotion

Difficulties

- Team work
- Communication
 - Internal & external
- Resistance to change
- Pedagogical innovation
- Workload
- Business process
- Update team competencies



Conclusion

The process

- Needs agility
- Brings a lot
- Team management
- Never finishes
- Difficult but rewarding
- ... to be continued 😊



Thank you for your attention

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